

1 Night Wild Safari Offer at Mana Ranakpur

Validity: Up to 30/9/2020

Room Type	Deluxe	Suite	Villa Ground
Room Rate	Rs.11000/-	Rs.12000/-	Rs.13000/-
Extra Bed(Adult)	Rs.2500/-	Rs.2,500/-	Rs.2,500/-
Extra Bed(Child)	Rs.1,500/-	Rs.1,500/-	Rs.1,500/-
Extra child no bed	Rs.850/-	Rs.850/-	Rs.850/-

Offer Inclusions:

- 1 night stay in room category chosen for chosen persons
- Fruit Basket on arrival
- 1 Breakfast & 1 Dinner for each person per night of stay
- **1 Day Leopard Safari included (With/ Without Transportation)**
 - Hotel has full right to cancel or amend any activity based on local conditions
 - Hotel is not liable for the safety of the guests during any of the activities mentioned above.
 - Timings, Venue and duration will be decided by the hotel and guest will have no control on timing & duration.
- Complimentary Wi-Fi
- 50% Discount on In-Room Rajasthani Massage Experience
- **Free entry to every Saturday rain dance with music (As per availability)**
- Non-alcoholic welcome drink upon arrival
- Other hotel facilities will also be available to the guest as a part of the offer:
 - Table tennis, Pool Table, Swimming pool, Karaoke, Badminton, Basketball, Board Games, Carom, Mini Theatre, Library
- GST Included.

Terms & Conditions:

1. Rates are not valid on blackout dates such as Holi, Diwali, Janmashtmi, New Year etc.
2. GST Implementation:
 1. None of our published tariff's are more than Rs. 7,499/-. If your total offer value exceeds this amount on a per night basis, it is due to add on services that you have booked with us such as meals, site seeing, extra beds etc.
 2. Room taxes will be 12%
 3. Taxes on meals will be 5%
 4. Taxes on activities will be 18%
 5. Alcoholic beverages do not fall under the purview of GST and VAT will be applicable these at the prevailing rates
 6. The offer sent to you has both room & meal components. It has been put together for your ease and convenience. However, at the time of check out, separate bills for rooms, F&B services consumed will be given to you with the prevailing tax rates.
 7. Online travel booking websites are still updating their systems to meet the different GST slabs. Therefore, please do not be alarmed if there are differences

Corporate : Sheevam Comfort Hotels Pvt Ltd, 151 Tribhuvan Complex, Ishwar Nagar, 10th Milestone, Mathura Road, New Delhi 110065, India

Administrative : Sheevam Comfort Hotels Pvt Ltd, Flat # 302, Hitarwala Apartment Complex, Sahelion Ki Bari, Main Road, Udaipur, Rajasthan 313001, India

MANA Ranakpur : Ranakpur Road, Sadari, Rajasthan 306702, India

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TIN : 08560106023

in taxes as seen on the travel websites versus in your actual bill. For all taxation and accounting purposes, our bills will be the only document which should be used

3. Our Standard check in time is 1pm and check out time is 11am
4. Mode of Payment: Cash or Credit card. We accept VISA & MasterCard only
5. **Cancellation Policy:**
 1. For Other dates
 1. 90% funds will be refunded 15 days prior to check in date
 2. 50% funds will be refunded 7 days prior to check in
 3. No funds will be refunded less than 7 days prior to check in
6. Tax deposited against the advances given will not be refunded. Amount of tax deposited will depend on the value of the advance and the prevailing tax rate.
7. All balance payments including but not limited to, extra beds, children meals, F&B services consumed over and above what is offered in the offer will be settled at the time of check out by the guests
8. Meals included in offers will be a buffet/Fixed menu served in venues of the hotel's choice unless otherwise specified. Whether or not a buffet is laid will be decided by the hotel
9. Restaurant timings for all meals are fixed. These cannot be extended unless prior notification is given to the hotel
10. The food menu has been discussed with you and we have your consent in serving the same to you
11. All indoor areas of Mana Hotels Ranakpur are a non-smoking zone. We have designated outdoor areas where the guests can smoke
12. Consumption of tobacco or betel nut is strictly prohibited in the Mana Hotels premises
13. Swimming pool timings are from 7:00 a.m. to 8:00 p.m. Gaming Zone timings are from 8.00 a.m. to 12.00 p.m.
14. Consumption of food & beverages is prohibited while the guests are inside the swimming pool
15. Guests are prohibited from using the swimming pool under the influence of any substance which could jeopardize their health/well being
16. Early check in and late check-out is subject to availability
17. Any unutilized services will not be encashed or adjusted in any manner
18. Company reserves the right to change, amend or discard the offer/offer and services any time without prior notice
19. Liquor will not be served to any person below the age of 25 years of age. The hotel may ask the guest to present a valid photo ID to verify the same before serving liquor. The guests are requested to cooperate with the hotel in this regard
20. Any person above the age of 12 years will be treated as an adult
21. Any person below the age of 5 years will be treated as an infant
22. Children/Infants must be accompanied by an adult to avail any services at the hotel
23. We do not allow extra beds in our Villa Mezzanine rooms
24. We do not recommend extra beds in our Standard rooms with Twin beds due to space constraints. If however an extra bed is demanded by the guest, we do not take responsibility for inconvenience caused by inadequate space in the room
25. An electronic safe is available for your convenience in all rooms. We request you to use this safe for storing all your valuables. The responsibility of any valuables left outside the safe will rest with the guests occupying the room and Mana Hotels will not be held liable for any loss

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26. No more than 2 adults will be allowed per room without an extra bed. If a third adult has to stay in a room, then the charges will be levied for an extra bed and the additional meals
27. Accommodation of multiple children/infants in the same room with parents/guardians is possible. However, the number's and exact charges will be decided on a case to case basis
28. Outside food and/or beverages are not allowed to be consumed in the hotel premises
29. Any variation in rates of taxation imposed by the government of India will be passed on to the customer and they will be required to pay the balance amount if any at the time of check out
30. For any transaction by cash, credit card or bank transfer worth more than Rs. 49,999/-, the guest will have to furnish a signed copy of their PAN Card at the hotel
31. The guests are requested to act in a manner that respects the dignity and rights of local residents and also to conduct themselves in a manner that ensures their own protection against exploitation. This is as per guidelines of Department of Tourism.
32. All the above terms and conditions will be communicated to you at the time of confirming your reservation. This communication may be written or verbal. Confirmation of any booking with us will imply that you accept to abide by the above rules
33. Your safety is of utmost importance to us. Therefore, all guests are requested to cooperate with the hotel staff in any safety or security related procedure during their stay at the hotel. In line with the above, every adult member of a room is required to submit a government issued photo id for security purposes. This holds true for all guests irrespective of their gender or designation

I hope you find the above offer up to your satisfaction.

Looking forward to show our warm hospitality to you.

Kind Regards,

Mana Hotels:

Ranakpur | Kumbhalgarh

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1N MAHARAJA Offer at Mana Kumbhalgarh

Validity: 1/04/2020 to 30/09/2020.

Room Type	Super Deluxe
Room Rate	Rs.8,000/-
Extra Bed(Adult)	Rs.4,000/-
Extra Bed (Child)	Rs.1800/-

- Maximum 1 Extra Bed will be allowed in a room if requested
- The above offer is not valid during our blackout period
- GST Included.

Offer Inclusions:

1. Welcome with garland and Tikka
2. Stay in room category chosen for 1 nights for 2 adults
3. **No restriction on meals (choose anything, anytime from our menu)**
4. Unlimited soft drinks and snacks
5. Site seeing up to 10 km radius only. This can include Kumbhalgarh Fort, Catfish Pond, Local Temple in Fort.
6. Free Fort Visit with Free light & sound show
7. Complimentary Wi – Fi
8. Complimentary 1-litre mineral water bottle per room per day replenished free of charge on request
9. Free entry to every Saturday music event/ Folk dance
10. Non-alcoholic welcome drink upon arrival
11. **Free usage of all sports and recreational activities at Mana hotels:**
 - a. Indoor: Table Tennis, Carom, Board games.
 - b. Outdoor: Swimming Pool, Badminton etc.

Terms & Conditions:

1. Rates are not valid on blackout dates such as Holi, Diwali, New Year etc.
2. GST Implementation:
 1. None of our published tariff's are more than Rs. 7,499/-. If your total Offer value exceeds this amount on a per night basis, it is due to add on services that you have booked with us such as meals, site seeing, extra beds etc.
 1. Room taxes will be 12%
 2. Taxes on meals will be 5%
 3. Taxes on activities will be 18%
 2. Alcoholic beverages do not fall under the purview of GST and VAT will be applicable these at the prevailing rates
 3. The Offer sent to you has both room & meal components. It has been put together for your ease and convenience. However, at the time of check out, separate bills for rooms, F&B services consumed will be given to you with the prevailing tax rates.
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3. Rates are not valid on blackout dates such as Holi, Diwali, New Year etc.
4. Our Check in time is 01.00pm and Check out time is 11.00am
5. Mode of Payment: Cash or Credit card. We accept VISA & MasterCard only.
6. Cancellation Policy:
 1. 90% funds will be refunded 15 days prior to check in date
 2. 50% funds will be refunded 7 days prior to check in
 3. No funds will be refunded less than 7 days prior to check in
7. All balance payments including but not limited to, extra beds, children meals, F&B services consumed over and above what is offered in the offer will be settled at the time of check out by the guests
8. Meals included in offers will be a buffet served in venues of the hotel's choice unless otherwise specified. Whether or not a buffet is laid will be decided by the hotel
9. Restaurant timings for all buffet meals are fixed. These cannot be extended unless prior notification is given to the hotel
10. The food menu will be discussed with you and we have your consent in serving the same to you
11. All indoor areas of Mana Hotels are a non-smoking zone. We have designated outdoor areas where the guests can smoke
12. Consumption of tobacco or betel nut is strictly prohibited in the Mana Hotels premises
13. Swimming pool timings are from 7:00 a.m. to 8:00 p.m. Gaming Zone timings are from 8.00 a.m. to 12.00 a.m.
14. Consumption of food & beverages is prohibited while the guests are inside the swimming pool
15. Guests are prohibited from using the swimming pool under the influence of any substance which could jeopardize their health/well being
16. Early check in or late check out is subject to availability of the rooms
17. Any unutilized services will not be encashed or adjusted in any manner
18. Company reserves the right to change, amend or discard the offer/offer and services any time without prior notice
19. Amendment in check in & check out dates is subject to availability
20. Any person below the age of 5 years will be treated as an infant
21. Children/Infants must be accompanied by an adult to avail any services at the hotel
22. We do not allow extra beds in our Villa Mezzanine rooms.
23. We do not recommend extra beds in our Standard rooms with Twin beds due to space constraints. If however an extra bed is demanded by the guest, we do not take responsibility for inconvenience caused by inadequate space in the room
24. No more than 2 adults will be allowed per room without an extra bed. If a third adult has to stay in a room, then the charges will be levied for an extra bed and the additional meals
25. Accommodation of multiple children/infants in the same room with parents/guardians is possible. However, the number's and exact charges will be decided on a case to case basis
26. Any variation in rates of taxation imposed by the government of India will be passed on to the customer and they will be required to pay the balance amount if any at the time of check out
27. The guests are requested to act in a manner that respects the dignity and rights of local residents and also to conduct themselves in a manner that ensures their own protection against exploitation. This is as per guidelines of Department of Tourism.

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28. Outside food and/or beverages are not allowed to be consumed in the hotel premises.

I hope you find the above offer up to your satisfaction.

Looking forward to show our warm hospitality to you.

Regards,

Mana Hotels:

KUMBHALGARH | RANAKPUR

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1N MAHARAJA Offer at Mana Ranakpur

Validity: 1/04/2020 to 30/09/2020

Room Type	Deluxe	Suite	Villa Ground
Room Rate	Rs.11,000/-	Rs.12,000/-	Rs.13,000/-
Extra Bed(Adult)	Rs.5,000/-	Rs.5,000/-	Rs.5,000/-
Extra Bed(Child)	Rs.3,500/-	Rs.3,500/-	Rs.3,500/-
Extra Child no bed	Rs.2,000/-	Rs.2,000/-	Rs.2,000/-

- Maximum 1 Extra Bed will be allowed in a room if requested

Offer Inclusions:

1. Welcome with garland and Tikka
2. Stay in room category chosen for 1 nights for 2 adults and chosen extra persons
3. **No restriction on meals (choose anything, anytime from our menu)**
4. **Unlimited liquor with in-house domestic brands (whisky, rum, vodka, beer, soft drinks and any snacks at any time)**
5. Free in-room massage
6. Free site seeing on one day (up to 10km radius) with transportation. This can include Ranakpur Jain Temple, Sun Temple, Sadri Market Visit, Tirthankar, Arogyadham and Camel Charisma
7. Animal ride (camel or bullock) on 1 day
8. Complimentary Wi-Fi
9. Free Minibar for whole stay (Replenished once a day)
10. Complimentary 1-litre mineral water bottle per room per day replenished free of charge on request
11. Free entry to every Saturday musical night
12. Free animal rides on every Sunday
13. Non-alcoholic welcome drink upon arrival
14. Other hotel facilities will also be available to the guest as a part of the offer
 - a. Table tennis, Pool Table, Swimming pool, Karaoke, Badminton, Basketball, Board Games, Carom, Mini Theatre, Library
15. GST included.

Terms & Conditions:

1. Rates are not valid on blackout dates such as Holi, Diwali, Janmashtmi, New Year etc.
2. GST Implementation:
 1. None of our published tariff's are more than Rs. 7,499/-. If your total Offer value exceeds this amount on a per night basis, it is due to add on services that you have booked with us such as meals, site seeing, extra beds etc.
 1. Room taxes will be 12%
 2. Taxes on meals will be 5%
 3. Taxes on activities will be 18%
 2. Alcoholic beverages do not fall under the purview of GST and VAT will be applicable these at the prevailing rates

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3. The Offer sent to you has both room & meal components. It has been put together for your ease and convenience. However, at the time of check out, separate bills for rooms, F&B services consumed will be given to you with the prevailing tax rates.
4. Online travel booking websites are still updating their systems to meet the different GST slabs. Therefore, please do not be alarmed if there are differences in taxes as seen on the travel websites versus in your actual bill. For all taxation and accounting purposes, our bills will be the only document which should be used
3. Rates are not valid on blackout dates such as Holi, Diwali, New Year etc.
4. Our Check in time is 01.00pm and Check out time is 11.00am
5. Mode of Payment: Cash or Credit card. We accept VISA & MasterCard only.
6. Cancellation Policy:
 1. 90% funds will be refunded 15 days prior to check in date
 2. 50% funds will be refunded 7 days prior to check in
 3. No funds will be refunded less than 7 days prior to check in
7. All balance payments including but not limited to, extra beds, children meals, F&B services consumed over and above what is offered in the offer will be settled at the time of check out by the guests
8. Meals included in offers will be a buffet served in venues of the hotel's choice unless otherwise specified. Whether or not a buffet is laid will be decided by the hotel
9. Restaurant timings for all buffet meals are fixed. These cannot be extended unless prior notification is given to the hotel
10. The food menu will be discussed with you and we have your consent in serving the same to you
11. All indoor areas of Mana Hotels are a non-smoking zone. We have designated outdoor areas where the guests can smoke
12. Consumption of tobacco or betel nut is strictly prohibited in the Mana Hotels premises
13. Swimming pool timings are from 7:00 a.m. to 8:00 p.m. Gaming Zone timings are from 8.00 a.m. to 12.00 a.m.
14. Consumption of food & beverages is prohibited while the guests are inside the swimming pool
15. Guests are prohibited from using the swimming pool under the influence of any substance which could jeopardize their health/well being
16. Early check in or late check out is subject to availability of the rooms
17. Any unutilized services will not be encashed or adjusted in any manner
18. Company reserves the right to change, amend or discard the offer/offer and services any time without prior notice
19. Amendment in check in & check out dates is subject to availability
20. Any person below the age of 5 years will be treated as an infant
21. Children/Infants must be accompanied by an adult to avail any services at the hotel
22. We do not allow extra beds in our Villa Mezzanine rooms.
23. We do not recommend extra beds in our Standard rooms with Twin beds due to space constraints. If however an extra bed is demanded by the guest, we do not take responsibility for inconvenience caused by inadequate space in the room
24. No more than 2 adults will be allowed per room without an extra bed. If a third adult has to stay in a room, then the charges will be levied for an extra bed and the additional meals
25. Accommodation of multiple children/infants in the same room with parents/guardians is possible. However, the number's and exact charges will be decided on a case to case basis

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26. Any variation in rates of taxation imposed by the government of India will be passed on to the customer and they will be required to pay the balance amount if any at the time of check out
27. The guests are requested to act in a manner that respects the dignity and rights of local residents and also to conduct themselves in a manner that ensures their own protection against exploitation. This is as per guidelines of Department of Tourism.
28. Outside food and/or beverages are not allowed to be consumed in the hotel premises.

I hope you find the above offer up to your satisfaction.

Looking forward to show our warm hospitality to you.

Kind Regards,

Mana Hotels:

Ranakpur | Kumbhalgarh

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2 Nights CP offer at Mana Hotels:

Validity: 01/04/2020 to 30/09/2020

Mana Ranakpur:

Room Type	Villa Mezz	Standard	Deluxe**	Suite**	Villa Ground**
Room Rate	Rs.10,000/-	Rs.11,000/-	Rs.12,000/-	Rs.14,000/-	Rs.15,000/-
Extra Bed (Adult)	NA	Rs.2,350/-	Rs.2,350/-	Rs.2,350/-	Rs.2,350/-
Extra Bed (Child)	Rs.1,750/-	Rs.1,750/-	Rs.1,750/-	Rs.1,750/-	Rs.1,750/-
Extra child no bed	Rs. 1,000/-	Rs. 1,000/-	Rs. 1,000/-	Rs. 1,000/-	Rs. 1,000/-

Mana Kumbhalgarh:

Room Type	Deluxe Room	Deluxe Cottage	Super Deluxe Room**	Suite Room**
Room Rate	Rs.7,000/-	Rs.7,500/-	Rs.8,500/-	Rs.9,500/-
Extra Bed (Adult)	Rs.1,600/-	Rs.1,600/-	Rs.1,600/-	Rs.1,600/-
Extra Bed (Child)	Rs.1,200/-	Rs.1,200/-	Rs.1,200/-	Rs.1,200/-
Extra child no bed	Rs.800/-	Rs.800/-	Rs.800/-	Rs.800/-

Offer Inclusions:

- 2 nights stay in room category chosen for a couple & 1 kid up to 12yrs of age (With/without bed)
- 1 Breakfast for each person per night of stay
- **Special inclusions:**
 - Free dry minibar replenished once daily.
 - Unlimited soft drinks consumption in Vari restaurant
- 10% F&b discount on food items.
- Complimentary Wi-Fi
- Non-alcoholic welcome drink upon arrival
- Recreational activities at Mana hotels:**
 - Ranakpur:**
 - Pool table, Table Tennis, Carom, Swimming Pool, Badminton, Basketball, Board games etc.
 - Free Saturday event: Rain dance, Music, animal rides, pottery, champi etc.
 - Kumbhalgarh:**
 - Swimming Pool, Table Tennis, Badminton, Board games etc.
 - Free Saturday event: Folk dance, music play, animal rides, pottery etc.
- Offer is applicable for 1 night too on pro rata basis
- GST included.

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3. Our Standard check in time is 1pm and check out time is 11am
4. Mode of Payment: Cash or Credit card. We accept VISA & MasterCard only
5. **Cancellation Policy:**
 1. For Other dates
 1. 90% funds will be refunded 15 days prior to check in date
 2. 50% funds will be refunded 7 days prior to check in
 3. No funds will be refunded less than 7 days prior to check in
6. Tax deposited against the advances given will not be refunded. Amount of tax deposited will depend on the value of the advance and the prevailing tax rate.
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10. The food menu has been discussed with you and we have your consent in serving the same to you
11. All indoor areas of Mana Hotels are a non-smoking zone. We have designated outdoor areas where the guests can smoke
12. Consumption of tobacco or betel nut is strictly prohibited in the Mana Hotels premises
13. Swimming pool timings are from 7:00 a.m. to 8:00 p.m. Gaming Zone timings are from 8.00 a.m. to 11.00 p.m.
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15. Guests are prohibited from using the swimming pool under the influence of any substance which could jeopardize their health/well being
16. Early check in and late check-out is subject to availability
17. Any unutilized services will not be encashed or adjusted in any manner

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18. Company reserves the right to change, amend or discard the Offer/offer and services any time without prior notice
19. Liquor will not be served to any person below the age of 25 years of age. The hotel may ask the guest to present a valid photo ID to verify the same before serving liquor. The guests are requested to cooperate with the hotel in this regard
20. Any person above the age of 12 years will be treated as an adult
21. Any person below the age of 5 years will be treated as an infant
22. Children/Infants must be accompanied by an adult to avail any services at the hotel
23. An electronic safe is available for your convenience in all rooms. We request you to use this safe for storing all your valuables. The responsibility of any valuables left outside the safe will rest with the guests occupying the room and Mana Hotels will not be held liable for any loss
24. No more than 2 adults will be allowed per room without an extra bed. If a third adult has to stay in a room, then the charges will be levied for an extra bed and the additional meals
25. Accommodation of multiple children/infants in the same room with parents/guardians is possible. However, the number's and exact charges will be decided on a case to case basis
26. Outside food and/or beverages are not allowed to be consumed in the hotel premises
27. Any variation in rates of taxation imposed by the government of India will be passed on to the customer and they will be required to pay the balance amount if any at the time of check out
28. For any transaction by cash, credit card or bank transfer worth more than Rs. 49,999/-, the guest will have to furnish a signed copy of their PAN Card at the hotel
29. The guests are requested to act in a manner that respects the dignity and rights of local residents and also to conduct themselves in a manner that ensures their own protection against exploitation. This is as per guidelines of Department of Tourism.
30. All the above terms and conditions will be communicated to you at the time of confirming your reservation. This communication may be written or verbal. Confirmation of any booking with us will imply that you accept to abide by the above rules
31. Your safety is of utmost importance to us. Therefore, all guests are requested to cooperate with the hotel staff in any safety or security related procedure during their stay at the hotel. In line with the above, every adult member of a room is required to submit a government issued photo id for security purposes. This holds true for all guests irrespective of their gender or designation

I hope you find the above offer up to your satisfaction.

Looking forward to showing our warm hospitality to you.

Kind Regards,

Mana Hotels:

Ranakpur | Kumbhalgarh

Corporate : Sheevam Comfort Hotels Pvt Ltd, 151 Tribhuvan Complex, Ishwar Nagar, 10th Milestone, Mathura Road, New Delhi 110065, India

Administrative : Sheevam Comfort Hotels Pvt Ltd, Flat # 302, Hitawala Apartment Complex, Sahellon Ki Bari, Main Road, Udaipur, Rajasthan 313001, India

MANA Ranakpur : Ranakpur Road, Sadari, Rajasthan 306702, India

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PAN : AAJCS5722M

Service Tax : AAJCS5722MSD001

TIN : 08560106023

2 Nights MAP offer at Mana Hotels

Validity: 1/04/2020 to 30/09/2020

Mana Ranakpur:

Room Type	Villa Mezz	Standard	Deluxe**	Suite**	Villa Ground**
Room Rate	Rs.15,000/-	Rs.16,000/-	Rs.17,000/-	Rs.18,000/-	Rs.20,000/-
Extra Bed(Adult)	NA	Rs.4,500/-	Rs.4,500/-	Rs.4,500/-	Rs.4,500/-
Extra Bed(Child)	Rs.3,000/-	Rs.3,000/-	Rs.3,000/-	Rs.3,000/-	Rs.3,000/-
Extra child no bed	Rs.1,800/-	Rs.1,800/-	Rs.1,800/-	Rs.1,800/-	Rs.1,800/-

Mana kumbhalgarh:

Room Type	Deluxe Room	Deluxe Cottage	Super Deluxe Room**	Suite Room**
Room Rate	Rs.11,000/-	Rs.12,000/-	Rs.13,000/-	Rs.14,000/-
Extra Bed (Adult)	Rs.3,000/-	Rs.3,000/-	Rs.3,000/-	Rs.3,000/-
Extra Bed (Child)	Rs.2,000/-	Rs.2,000/-	Rs.2,000/-	Rs.2,000/-
Extra child no bed	Rs.1,200/-	Rs.1,200/-	Rs.1,200/-	Rs.1,200/-

Offer Inclusions:

1. 2 nights stay in room category chosen for chosen persons
2. 1 Breakfast & 1 major meal (Lunch or dinner) for each person per night of stay
3. 3rd-night stay free on breakfast basis in either Mana Ranakpur or Mana Kumbhalgarh
4. ****Special inclusions:**
 1. Free dry minibar replenished once daily.
 2. Happy Hours: Buy 1 get 1 free on all beverages:
 - 1.For beer & breezer the offer will be buy 2 get 1 free
 3. 50% Discount on In-Room Rajasthani Massage Experience
5. 10% discount on food items.
6. Complimentary Wi-Fi
7. Non-alcoholic welcome drink upon arrival
8. **Recreational activities at Mana hotels:**
 1. **Ranakpur:**
 - 1.Pool table, Table Tennis, Carom, Swimming Pool, Badminton, Basketball, Board games etc.
 - 2.Free Saturday event: Rain dance, Music, animal rides, pottery, champi etc.
 2. **Kumbhalgarh:**
 - 1.Swimming Pool, Table Tennis, Badminton, Board games etc.
 - 2.Free Saturday event: Folk dance, music play, animal rides, pottery etc.
9. GST included.

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Terms & Conditions:

1. Rates are not valid on blackout dates such as Holi, Diwali, Janmashtmi, New Year etc.
2. GST Implementation:
 1. None of our published tariff's are more than Rs. 7,499/-. If your total Offer value exceeds this amount on a per night basis, it is due to add on services that you have booked with us such as meals, site seeing, extra beds etc.
 1. Room taxes will be 12%
 2. Taxes on meals will be 5%
 3. Taxes on activities will be 18%
 2. Alcoholic beverages do not fall under the purview of GST and VAT will be applicable these at the prevailing rates
 3. The Offer sent to you has both room & meal components. It has been put together for your ease and convenience. However, at the time of check out, separate bills for rooms, F&B services consumed will be given to you with the prevailing tax rates.
 4. Online travel booking websites are still updating their systems to meet the different GST slabs. Therefore, please do not be alarmed if there are differences in taxes as seen on the travel websites versus in your actual bill. For all taxation and accounting purposes, our bills will be the only document which should be used
3. Our Standard check in time is 1pm and check out time is 11am
4. Mode of Payment: Cash or Credit card. We accept VISA & MasterCard only
5. **Cancellation Policy:**
 1. For Other dates:
 1. 90% funds will be refunded 15 days prior to check in date
 2. 50% funds will be refunded 7 days prior to check in
 3. No funds will be refunded less than 7 days prior to check in
6. Tax deposited against the advances given will not be refunded. Amount of tax deposited will depend on the value of the advance and the prevailing tax rate.
7. All balance payments including but not limited to, extra beds, children meals, F&B services consumed over and above what is offered in the offer will be settled at the time of check out by the guests
8. Meals included in offers will be a buffet/Fixed menu served in venues of the hotel's choice unless otherwise specified. Whether or not a buffet is laid will be decided by the hotel
9. Restaurant timings for all meals are fixed. These cannot be extended unless prior notification is given to the hotel
10. The food menu has been discussed with you and we have your consent in serving the same to you
11. All indoor areas of Mana Hotels Ranakpur are a non-smoking zone. We have designated outdoor areas where the guests can smoke
12. Consumption of tobacco or betel nut is strictly prohibited in the Mana Hotels premises
13. Swimming pool timings are from 7:00 a.m. to 8:00 p.m. Gaming Zone timings are from 8.00 a.m. to 12.00 p.m.
14. Consumption of food & beverages is prohibited while the guests are inside the swimming pool
15. Guests are prohibited from using the swimming pool under the influence of any substance which could jeopardize their health/well being
16. Early check in and late check-out is subject to availability
17. Any unutilized services will not be encashed or adjusted in any manner

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21. Any person below the age of 5 years will be treated as an infant
22. Children/Infants must be accompanied by an adult to avail any services at the hotel
23. We do not allow extra beds in our Villa Mezzanine rooms
24. We do not recommend extra beds in our Standard rooms with Twin beds due to space constraints. If however an extra bed is demanded by the guest, we do not take responsibility for inconvenience caused by inadequate space in the room
25. An electronic safe is available for your convenience in all rooms. We request you to use this safe for storing all your valuables. The responsibility of any valuables left outside the safe will rest with the guests occupying the room and Mana Hotels will not be held liable for any loss
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